Links for league website

* Login here <https://dashboard.reflive.com/>
* Learn how to use RefLIVE here <https://reflive.com/league-instructions/>
* Contact support [support@reflive.com](mailto:support@reflive.com)

**Additional information for league website or onboarding seminars**

* Download PDF onboarding presentation here

What is RefLIVE?

RefLIVE is an online tool to help improve the overall experience for match officials

How does it work?

Match Officials complete a post match questionnaire providing insights that relate to:

* Behaviour of teams
* Your match experience
* A self assessment of your performance
* A review of key match incidents

How do you complete a self assessment on a smartphone or PC?

* Go to <https://dashboard.reflive.com/>
* Login to your account
* Select the green ‘New Report’ button at the top of the screen
* Complete the self assessment fields and submit
* Remember to complete a match report after every match and provide honest feedback

Guide to rating team behaviour

If a team receives a rating of a 1 or a 2, please provide a comment to assist your manager to understand the teams low rating. For example, specify if the rating was due to players, coaches, supporters, or a combination of the three.

How do managers use RefLIVE?

Managers utilise a dashboard showing them:

* Team and club behaviour ratings to ensure a safer environment
* Individual referee well-being information to provide support and education where required
* Performance data to improve training and education

Why is our league using RefLIVE?

Leagues utilise RefLIVE to:

* Reduce abuse by keeping teams accountable for poor behaviour
* Help managers know when referees require assistance and what type of help to provide
* Improve the overall environment at matches

Getting started

* You’ll receive an invitation via email with instructions to activate your account
* If your manager uploaded your account and you don’t receive an invite, you can manually activate your account by visiting <https://dashboard.reflive.com/> and selecting the ‘Activate League Account’ option

Getting Help

* You can contact [support@reflive.com](mailto:support@reflive.com) for assistance when you encounter any errors or issues with your account
* You can access further instructions here <https://reflive.com/league-instructions/>